



## KAI-KAI FARM CSA SHARE AGREEMENT

We, the farm, wish to provide you with fresh, local, seasonal food and you, the purchaser, wish to receive a portion of our harvest. This agreement outlines our shared commitments to that relationship.

### Section 1. Introducing Our CSA Farm

#### A. Becoming a Part of Our Farm

Community Supported Agriculture (CSA) is a relationship between our farm and you as our customer. Rather than simply purchasing vegetable items, our customers become “CSA share buyers” and they in turn receive a portion of the farm’s harvest.

Our CSA pickup schedule runs from November to June. As a Share buyer, you are responsible for showing up at a designated location to pick up your share of freshly harvested vegetables. You will receive a half-bushel box or equivalent of vegetables. Detailed information regarding pick-up is discussed below in **Section 3**. Variety and quantity may vary, as described below in **Section 2**.

#### B. Our Growing Practices

The farm uses sustainable and Best Management Practices in order to minimize environmental harm and conserve resources. The farmers never intentionally use GMO seeds. The produce we expect for season:

Fall (Oct-Nov)	Arugula, lettuce head and lettuce mix, Asian Green (Tatsoi, Tokyo Bekana, Shungiku, Komatsuna Summerfest), mustard (mild to strong), regular beans, kohlrabi, eggplants, cucumbers, bok choy, Black eyed peas, Mini broccoli, Dandelion, Malabar Spinach, escarole, Endive (chicory), Spring onions, Okra, kale and collards, herbs, Calabaza, swisschard, sorrel, squashes, zucchini, turnip, tomatoes and squash blossoms
Early Winter (Dec.-Jan)	Lettuce heads, arugula, lettuce mix (Asian mix and regular blend), Italian Dandelion, , chicory, escarole, celery, cucumbers, cherry tomatoes, snow peas, sugar snap peas, eggplants, beans (yellow or green), broccoli, cauliflower, Brussel sprouts, mini broccoli (Happy Rich), radish, radicchio, spring onions, kale, collards, asian greens (tatsoi, Tokyo Bekana, Shungiku, Vitamin Green) kohlrabi, cabbage (Red, Green, Savoy and nappa), Beets and Carrots, Black eyed peas, red okra, winter squash (butternut, seminole pumpkins, kabocha and Calabaza), spinach, turnips, Watermelon radish, peppers, swisschard , bok choy, If weather warm (squashes and zucchini).
Late Winter (Feb-March)	Same as Early Winter + leeks, English peas, big tomatoes, celery. If weather is warm all winter (regular squashes and zucchini).
Spring (April, May)	Same as Winter plus Long yard beans, Malabar Spinach, Seminole pumpkins, pole beans.

### Section 2. Our Commitment

We promise to do our best to provide you with a bountiful share every box. Kai-Kai Farm takes produce quality seriously. That is why the best restaurants in the region buy from us every week during the season. The quantity of produce may occasionally vary from week-to-week or period-to-period due to extreme weather, insects or other production factors. We make every effort to give the CSA customers the finest quality and we rarely fail but if you are not satisfied call our office and we’ll arrange replacements.

## Section 3. Getting your Share

### A. Receiving fresh produce

Please pick up your share as scheduled and some recommendations follow.

1. Bring your own bag to the market if possible, or if we provide a box, return it the following pickup.
2. Pick up your share within the timeframe stated. Although we deliver high quality produce to the site, it will decline quickly if not picked up in time and stored properly.
3. Follow additional rules posted at Green Markets regarding parking and pets.

We take the safety of your food seriously. We have an employee responsible for packing house sanitation, and a Serve Safe-certified employee is always on duty during business hours. For your added protection, wash all produce before eating.

### B. If Your Schedule Changes

With our new rescheduling flexibility try to notify Kai-Kai 48 hours in advance and we'll reschedule your pickup. Phone or email us with the update(s). You are free to pick up at any designated location or date.

No-shows: Sometimes events interfere; If you cannot pick up your share, please arrange for someone else to pick it up for you. You are responsible for explaining the pick-up location and procedures to your substitute. As produce is perishable uncollected shares will be available for pickup at the farm. Due to the high cost of transportation we no longer deliver CSA boxes.

### C. Vacations

Our box scheduling system allows for total flexibility. Choose dates and sites that work for you. Gone are the days of being locked into weekly or bi-weekly pickup schedules.

## Section 4. Refunds

Sometimes our share buyers must re-locate, or for other reasons, they choose not to continue receiving produce from Kai-Kai Farm. They may want some of their share refunded, so we have a simple solution. Your no-questions-asked refund is calculated as follows: The price per box you pay for received produce will be based upon the price list at time of purchase. Since the minimum share purchase is 4 boxes #1-#4 are charged \$36.75 each. Boxes 5-20 are charged at the prevailing rate. We add a \$10 administrative charge. For example, if you purchased 20 boxes and only received 3 we would charge you  $\$36.75 \times 3$  plus \$10.

Thus Amount Paid \$624 less \$120.25 = \$503.75 refund.

## Section 5. Communicating with Us

The best way to communicate with Kai-Kai Farm is via email, text message or telephone. **The best time to reach the office team is between 9 AM – 3 PM. For questions about the produce call the office.** We will do our best to respond as soon as possible. Please contact us with any news of the following:

1. Your drop-site location
2. Problems with your drop-site
3. Concerns about our produce or Share distribution

Generally, we will communicate by email. When you sign up, you will be added to our distribution list. Please read your email from us. We depend on being able to communicate important information, such as necessary changes to your distribution schedule or to our farm events. Periodically, we will email an update giving you information about the crops currently available, concert schedule, discounts, or other farm news.

## Section 6. Your Pledge

By purchasing a CSA Share, I agree to the terms above. I understand that, although unlikely, the farm may occasionally change parts of this agreement related to production and distribution. These changes will be forwarded to me in advance via email.

*We wish to thank Rachel Armstrong at FarmCommons.org for providing us the framework from which the above agreement was created.*